Tech Tip

FactoryTalk TeamONE Included Modules

Question:
What are the modules included with TeamONE?

Answer:
The modules included with TeamONE are:

- **Chat**
  - o Chat with a team member and share items like an incident or a trend. This module has push notifications.
  - o This module requires internet access from your device.

- **Incident**
  - o Capture information about a problem on the plant floor. The user can enter a name, description and other similar fields. In addition, photos can be attached to an incident. Technically you can enter and access this module with no internet access once you've logged into FactoryTalk TeamONE.
  - o This module requires internet access from your device.

- **Connect**
  - o Store device IP addresses to be used by the Device Health and Trend modules Note: Information in this module can be entered, viewed or altered in an offline state.
  - o This modules requires plant floor (or a testing lab) network access.

- **Pinboard**
  - o "Pin" incidents to be accessed later as a favorite.
  - o This module requires internet access from your device.

- **Teamboard**
  - o Post messages, incidents and trends to a group discussion board.
  - o This module requires internet access from your device.

- **Device Health**
  - o View basic status information for the devices. This information is automatically retrieved once and subsequent requests are user initiated. Currently we support any EtherNet/IP device that the app can access. Parameters are displayed for Allen-Bradley PowerFlex 755 and/or 525 drives.
  - o This modules requires plant floor (or a testing lab) network access.

- **Trend**
  - o Read parameter values from a supported device and trend the real-time live data value. We currently support parameter reading from Allen-Bradley PowerFlex 755 and 525 drives, one pen at a time directly to that device without needing to go through an OPC server or gateway.
  - o This modules requires plant floor (or a testing lab) network access.

- **Knowledgebase**
  - o Access the Knowledgebase website within the app without a separate login.
  - o This module requires internet access from your device.

Rockwell Automation Support Centre
https://rockwellautomation.custhelp.com/